

TERMS & CONDITIONS

INSURANCE PROMOTION THROUGH [WWW.POS.COM.MY/PAY](http://www.pos.com.my/pay)

1. To be eligible for the promotion, users/registered users are required to purchase/renew any kind of insurance/takaful plan that available at <http://www.pos.com.my/pay.html> (not entitle for over the counter process).
2. Promotion period is valid for 92 days, starting from 1st November – 31st January 2021. Purchases made before the opening or after the closing of the promotion period will be invalid and will not be eligible to win.
3. The eight (8) lucky winners month, who purchased/renewed the insurance/takaful plan through <http://www.pos.com.my/pay.html> will be randomly selected as winners of the promotion to get “Cash Back, capped at RM1,000”.
4. Our decision in respect of all matters to do with this promotion will be final and no correspondence will be entertained.
5. Prize winners will be notified via email not more than 30 days following the closing date of the promotion, and will receive their prizes not more than 60 days following that closing date.
6. Reasonable efforts will be made to contact the prize winner for 14 days but if the winner fails to respond to our notification attempts within this time or provide details of bank account or fails to meet any of the eligibility requirements or is otherwise unable to comply with the competition terms and conditions, we reserve the right to disqualify the selected winner and offer the prize to the next eligible winner and thereafter until a winner is found.
7. The results of the selected winners will be announced on our social media within 30 days following the closing date of the promotion.
8. No cash alternative to the prizes will be offered, only for bank transfer. The prizes are not transferable. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without giving notice.
9. By participating in this Promotion, customer agrees to be bound by the Terms and Conditions. Pos Malaysia reserves the right to cancel or amend the Terms and Conditions of this Promotion, or any part thereof without giving any prior notice.

Frequently Asked Questions

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No.	Question/Answer
Q1	What is Insurance Promotion through www.pos.com.my/pay?
A1	This promotion is only applicable for renewal or purchasing of private car/motorcycle premium via http://www.pos.com.my/pay.html
Q2	Who can participate?
A2	This promotion is open to all users/registered users that purchase/renew their private car/motorcycle insurance/takaful at http://www.pos.com.my/pay.html
Q3	How long is the promotion campaign?
A3	This promotion will start on 1 st November 2020 until 31 st January 2021 (92 Days). Any transaction done before and/or after the promotion period is not valid and will not be entitled for the prize.
Q4	How do I join the insurance promotion?
A4	<p>STEP 1: Visit to http://www.pos.com.my/pay.html</p> <p>STEP 2: Click the “Insurance” tab.</p> <p>STEP 3: Select the preferred private car or motorcycle insurance/takaful plan available at http://www.pos.com.my/pay.html</p> <p>STEP 4: Fill up the required information and proceed to payment. Once completed, your e-policy will be sent through your email.</p> <p>STEP 5: Eight (8) lucky winners will be announced on each month and will be notified through email.</p>
Q5	What are the insurance/takaful plans and panels available at www.pos.com.my/pay?
A5	<p>The following are the insurance/takaful plans and panels available at www.pos.com.my/pay</p> <ul style="list-style-type: none"> • Panels – Etiqa Insurance & Takaful, Zurich Insurance, Zurich Takaful, Kurnia Insurance and Allianz Insurance. • Products – Private Car Insurance, Private Motorcycle Insurance, Travel Insurance, House Owner/House Holder Insurance
Q6	When will the winners be notified?

A6	Winners will be notified via email within 30 days after the promotion ends. Winners will also be announced at Pos Malaysia's social medial platforms
Q7	Can I purchase/renew more than one insurance/takaful plan during the promotion period?
A7	Yes, you can purchase/renew more than one premium during the promotion period.
Q8	What is the prize for the promotion campaign?
A8	Users/registered users who purchase or/renew their private car/motorcycle plan through http://www.pos.com.my/pay.html will be entitled to win cash back up to RM 1, 000.
Q9	How do I claim the cash back?
A9	Winners can claim the cash back by referring to the procedure stated on the notification email received.