

## Frequently Asked Questions (FAQ)

### Pos Insurance/Takaful

Q1	<b>How to purchase insurance online?</b>
A1	<ul style="list-style-type: none"><li>• User can directly purchase insurance by clicking the “Insurance/Takaful” button and choose your preferred product and continue with the transaction</li><li>• For registered user, you may login to PosOnline account and click “Insurance”.</li></ul>
Q2	<b>How many product and insurance panel available in PosOnline?</b>
A2	User may refer to the Insurance / Takaful section for more information and details.
Q3	<b>How can I retrieve my payment history?</b>
A3	You are unable to retrieve your insurance transaction via PosOnline transaction history. However, you will receive a tax invoice upon successful transaction and your policy will be emailed to you.