

Frequently Asked Questions (FAQ) Pos Insurance/Takaful

ABOUT ONLINE INSURANCE AT POS ONLINE																													
Q1	How to purchase or renew your insurance via Pos Online platform?																												
A1	<ul style="list-style-type: none"> • User can directly purchase or renew insurance by clicking the “Insurance/Takaful” button, choose your preferred product and continue with the transaction • For registered user, you may login to Pos Online account and click “Insurance”. 																												
Q2	How many product and insurance panel available in Pos Online?																												
A2	<p>Below are the panels and products available for insurance at Pos Online :</p> <table border="1" style="margin-left: 40px;"> <thead> <tr> <th style="text-align: center;">No.</th> <th style="text-align: center;">Panel</th> <th style="text-align: center;">Product</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="text-align: center;">1</td> <td rowspan="3">Etiqa Takaful</td> <td>1. Private car</td> </tr> <tr> <td>2. Travel</td> </tr> <tr> <td>3. House Owner/ House Holder &Takaful protection</td> </tr> <tr> <td rowspan="2" style="text-align: center;">2</td> <td rowspan="2">Kurnia</td> <td>1. Private car</td> </tr> <tr> <td>2. Motorcycle</td> </tr> <tr> <td rowspan="2" style="text-align: center;">3</td> <td rowspan="2">Zurich Insurance</td> <td>1. Private car</td> </tr> <tr> <td>2. Motorcycle</td> </tr> <tr> <td rowspan="3" style="text-align: center;">4</td> <td rowspan="3">Zurich Takaful</td> <td>1. Private car</td> </tr> <tr> <td>2. Motorcycle</td> </tr> <tr> <td>3. Travel</td> </tr> <tr> <td rowspan="5" style="text-align: center;">5</td> <td rowspan="5">Allianz</td> <td>1. Private car</td> </tr> <tr> <td>2. Motorcycle</td> </tr> <tr> <td>3. Personal Accident Insurance & Takaful Protection</td> </tr> <tr> <td>4. Personal Accident Insurance & Takaful Protection</td> </tr> <tr> <td>5. Travel</td> </tr> </tbody> </table>	No.	Panel	Product	1	Etiqa Takaful	1. Private car	2. Travel	3. House Owner/ House Holder &Takaful protection	2	Kurnia	1. Private car	2. Motorcycle	3	Zurich Insurance	1. Private car	2. Motorcycle	4	Zurich Takaful	1. Private car	2. Motorcycle	3. Travel	5	Allianz	1. Private car	2. Motorcycle	3. Personal Accident Insurance & Takaful Protection	4. Personal Accident Insurance & Takaful Protection	5. Travel
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Q3	How can I retrieve my payment history?																												
A3	<p>Customer will receive a tax invoice upon successful transaction and the policy will be emailed to your designated email address.</p> <p>For further enquiries on the insurance/takaful policy, kindly refer to AskPos for assistance.</p>																												